## **PWGA No Show Policy**

A "No Show" means a player did not show up for her tee time and there was not a valid notification to cancel.

Any time a PWGA member does not show up for her tee time, it has a negative impact. It is lost revenue to Papago, it denies people on the wait list a chance to play, and it causes last minute changes and issues for the Papago staff. Our goal is to put in place a policy that helps to minimize no shows.

If you sign up and then find that you cannot play, you should be considerate and cancel as soon as possible. If the event has <u>not</u> been locked, you can cancel on TTH. A full description of how everything works through the TeeTime Helper system can be found on the PWGA website, <a href="https://papagowga.azgolf.org/">https://papagowga.azgolf.org/</a>.

## Locking the event happens at 7:00AM TWO DAYS PRIOR TO PLAY.

For regular play dates only, if a member needs to cancel after the event is locked, YOU must email Nick Tullio, Papago Pro Golf Shop, PWGA's point of contact. Email Nick the following information at: <a href="mailto:ntullio@golfpapago.com">ntullio@golfpapago.com</a>. YOUR NAME, YOUR TEE TIME, REASON YOU ARE CANCELING.

**Scorecards:** If you play, it is very important that you turn in your scorecard, even if you do not finish your round or decide to disqualify yourself from the game/POD. Your scorecard is evidence/proof that you showed up.

If you do not turn in a score card and if you do not cancel via EMAIL to Nick Tullio, you can be considered a No Show.

**Policy:** After the first No Show, the member will receive a warning email that reminds her of the policy. If a Second No Show should happen, there will be a No Show Nominal payment needed to be paid before she can play again.

We appreciate your help in making things run smoothly at Papago!

**PWGA Board**